

End-of-Sale and End-of-Life Schedule Announcement for Asia Online Language Studio™ Pro Version 3.0 (Desktop Tool)

10-DEC -2015

Asia Online announces the end-of-sale (EOS) and end-of-life (EOL) schedules for Language Studio™ Pro Version 3.0 (Desktop). This product is to be discontinued in 2016. Customers who have this product installed are advised to upgrade to Language Studio™ Version 4.0 in the near future. Language Studio™ Version 4.0 will provide part of the Language Studio™ Pro Version 3.0 functionality through the web interface.

The table below provides the EOS and EOL schedules for Language Studio™ Pro Version 3.0.

Language Studio™ Pro Version 3.0 EOS and EOL Schedules

Product Name	Product Code	End of Sale Announcement	End of Sale Date	Targeted End of Support Services	End of Support Services
Language Studio™ Pro 3.0	LS-PRO-V30	10-Dec-2015	01-Jan-2016	01-Jun-2016	

If you wish to begin planning an upgrade of your Language Studio™ Pro Version 3.0 installation at this time, please contact your Asia Online account representative for further details and assistance. Your account representative will give you further information on the available upgrades to your system including the upgrade path to Language Studio™ Version 4.0 to be released in the near future and currently in controlled introduction. You may contact your account representative directly or via sales@asiaonline.net.

What End-of-Sale Means

When a product reaches its EOS date, Asia Online no longer sells it, or in the case of Language Studio™ Pro Version 3.0, no longer distributes it since Pro Version 3.0 was provided free of charge.

What End-of-Life Means

When a product reaches its EOL, Asia Online no longer provides service patches, bug fixes, updates or technical product support for that product as part of its standard maintenance and customer service program. If the customer's maintenance services are still active in respect of Language Studio Version 2.0 or Version 3.0, then Asia Online will provide the upgrade to Language Studio 4.0 to the customer as per the relevant

maintenance service agreement, and if desired Asia Online can assist with the upgrade process for an additional fee. In some cases if the customer is unable to upgrade, Asia Online may be able to continue a reduced level of support for the EOL system for a limited period of time after the EOL date for an additional fee.

Please contact your Asia Online account representative directly or via sales@asiaonline.net for further information and assistance.