

End-of-Sale and End-of-Life Schedule Announcement for Asia Online Language Studio™ Version 2.0 and Version 3.0 Products

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Asia Online announces the end-of-sale (EOS) and end-of-life (EOL) schedules for its Language Studio™ Version 2.0 and Version 3.0 products. These products are to be discontinued in 2016, and customers who have these products installed are advised to upgrade to Language Studio™ Version 4.0 in the near future.

The table below provides the EOS and EOL schedules for Language Studio™ Version 2.0 and Version 3.0.

Language Studio™ Version 2.0 and Version 3.0 EOS and EOL Schedules

Product Name	Product Code	End of Sale Announcement	End of Sale Date	Targeted End of Support Services	End of Support Services
Language Studio™ 2.0	LS2-ENT-APPL	10-Dec-2015	10-Dec-2015	01-Mar-2016	
Language Studio™ 3.0	LS3-ENT-APPL	10-Dec-2015	01-Mar-2016	01-Jun-2016	

If you wish to begin planning an upgrade of your Language Studio™ Version 2.0 or Version 3.0 installations at this time, please contact your Asia Online account representative for further details and assistance. Your account representative will give you further information on the available upgrades to your system including the upgrade path to Language Studio™ Version 4.0 to be released in the near future and currently in controlled introduction. You may contact your account representative directly or via sales@asiaonline.net.

What End-of-Sale Means

When a product reaches its EOS date, Asia Online no longer sells it or any of its constituent modules (eg Enterprise, PowerTrain). Consequently, if you have an installed system with at least one module and wish to purchase another module, you would be required to upgrade to a higher version of the software.

What End-of-Life Means

When a product reaches its EOL, Asia Online no longer provides service patches, bug fixes, updates or technical product support for that product as part of its standard maintenance and customer service program. If the customer's maintenance services are still active, then Asia Online will provide the installation files for the upgraded product to the customer as per the relevant maintenance service agreement, and if desired Asia Online can assist with the upgrade process for an additional fee. If no maintenance service agreement is active, then Asia Online may be able to provide the upgraded software for an additional fee and/or as part of a new maintenance service agreement and it may also assist with the upgrade process for an additional fee.

In some cases if the customer is unable to upgrade, Asia Online may be able continue a reduced level of support for the EOL system for a limited period of time after the EOL date for an additional fee.

Please contact your Asia Online account representative directly or via sales@asiaonline.net for further information and assistance.